

Hi Roz

If you were all to have .gov.uk addresses, presuming I would be doing them, then all I would need is the email address and a password (which they can change via the webmail interface) and I would add them as needed.

I would need to move the mailboxes to another server to offer the capacities offered but that's easy to do and requires very little work on your side (and I can do that remote if needed) and as I would be moving them I can offer cost options that are less than you pay now. Here are the choice of 3 sizes:

2GB – Standard and suitable for most users, £15 p/a per mailbox

5GB – Office capacity, ideal for user that wants to keep more than just email, ie docs and pics, etc, £20 p/a per mailbox

10GB – Enterprise – as per Office but can keep more for longer, £25 p/a per mailbox

There are also 'Forwarders'. These are not real email address but a sign-post to another mailbox that would give a councillor an email address that they can use. Any email that goes to a forwarder mailbox, as the name implies, forwards on to a named mailbox of their choice, eg Hotmail, Gmail and so on. Note that when they reply, the replies would come from the forward named mailbox (Hotmail, Gmail, etc) and not the councillor email address. 'Forwarders' are free of charge.

A mix of mailboxes sizes is possible and in all cases, each can be upgraded to the next size up and to take the Enterprise mailbox higher than 10GB (which is already huge so unlikely) is £15.00 per extra 10GB, ie to have a 20GB mailbox would be £40 p/a

All prices are plus VAT, E&OE.